

## CommBank Staff Offer – discounted nbn™ and SIM-only mobile plans

### Terms & Conditions



1. This offer is only available to CBA Group employees who sign up to a More nbn™ plan and/or mobile SIM-only plan by 30 June 2023 via the More website using a CBA Group email address and continue to use and maintain a CommBank Credit or Debit card as their online bill payment method (**Eligibility Criteria**).
2. This offer provides More customers who meet the Eligibility Criteria with:
  - 50% off the Recommended Retail Price (**RRP**) of a More nbn™ plan and/or SIM-only mobile plan for the first 12 months (**First Year Discount**);
  - 30% off the RRP of a More nbn™ plan and/or SIM-only mobile plan for the second 12 months (**Second Year Discount**); and
  - 10% off the RRP a More nbn™ plan and/or SIM-only mobile plan on an ongoing basis commencing at the start of the third year of your service (**Ongoing Discount**).
3. The RRP of More nbn™ plans and SIM-only mobile plans are as advertised on the More website from time to time. The RRP of More nbn™ plans and More mobile plans are subject to change in accordance with More's terms of service.
4. The First Year Discount will be applied to the monthly plan fees for your eligible service from the date on which it is first activated.
5. At the end of the first 12 months following activation, the monthly plan fees for your eligible service will automatically roll over so that they are subject to the Second Year Discount.
6. At the end of the second 12 months following activation, the monthly plan fees for your eligible service will automatically roll over so that they are subject to the Ongoing Discount. The Ongoing Discount will continue to apply to the RRP of your More service for so long as you continue to use a CommBank Credit or Debit card as your online bill payment method.
7. If you signed up to an eligible More service under a CommBank Staff Offer prior to 27 January 2023 and your service is already in the second 12 months from the date of initial activation, More will automatically apply the

Second Year Discount to your service from that date for the remaining portion of such second 12 month period, following which you will receive the Ongoing Discount in accordance with Section 6.

8. If you sign up, More will be your service provider for your nbn™ and/or mobile service and will handle all technical enquiries, complaints and servicing. The provision of your More service will be subject to More's standard terms of service and policies, available [here](#) on the More Website.
9. If your premise is in the nbn™ sky muster satellite region or you fall outside of the nbn™ footprint, the offer of a discounted nbn™ plan will not be available to you.
10. All discounts available with this offer apply to eligible More plan fees only and do not apply to the following:
  - any charges for hardware (such as modems or handsets) that are not included with your plan;
  - any nbn™ New Development Fee charge or nbn™ New Copper Pair charge. These are charges that are passed through from NBN Co;
  - any additional services, charges or usage outside of your base monthly plan fee, including any non-standard calls or messages made via a mobile service that are charged on a pay as you go basis; and
  - any mobile add-on data plans, international calling plans, international travel packs or other add-on plans that are available for purchase and use in conjunction with your base mobile plan.
11. This offer is available on eligible no lock-in contract More residential nbn™ plans and SIM-only mobile plans, and you are free to cancel this type of plan at any time without charges. However:
  - cancelling your service within the first 12 months forfeits any remaining months of the First Year Discount and all months of the Second Year Discount; and
  - cancelling your service within the second 12 months forfeits any remaining months of the Second Year Discount.
12. If you cease to meet all of the Eligibility Criteria during the first 12 months after activating your service, you will no longer be entitled to receive this offer. However, if you cease to be a CBA Group employee after the first 12 months of your service:
  - provided you continue to use and maintain a CommBank Credit or Debit card as your online bill payment method for your More service, you will still receive the Second Year Discount for any remaining portion of the second 12 months from initial activation of your service; and
  - provided you continue to use and maintain a CommBank Credit or Debit card as your online bill payment method for your More service, you will still receive the Ongoing Discount on an ongoing basis commencing at the start of the third year of your service.
13. If your CommBank Credit or Debit card expires, you change your online bill payment method to a non-CommBank Credit or Debit card, or you cease to have an account with CommBank, all discounts available with this offer and any other CBA exclusive discounts available from More will be forfeited and your monthly plan fee will return to the standard RRP.
14. You must checkout using your CBA Group email address and a CommBank Credit or Debit card to qualify for this offer. You must continue to use your CommBank credit or debit card as your online bill payment method for your More service to continue to receive the offer.

15. Should you relocate your address for your More nbn™ service, this offer is transferable to your new address provided that you continue to meet the Eligibility Criteria and the NBN being available at your new address.
16. This offer cannot be transferred to another person, account or party.
17. This offer is not valid in conjunction with any other offer, promotion or discount.
18. The offer cannot be redeemed after the offer expiry date.
19. The discounted More nbn™ and mobile services must not be resold and are intended for use by the account holder only.
20. CommBank reserves the right to remove or substitute this offer at any time.

If you have any questions about how this offer may apply to you, please contact us on 1800 733 368 or via live chat on our website.