

## 50% off – CommBank Yello Business Growth

The offer of 50% off a More business nbn<sup>®</sup> plan, mobile SIM only plan, mobile broadband and/or business phone system for the first 12 months is only available to eligible CommBank Yello for Business customers that are part of the Business Growth benefit set (see section 8 and subject to section 17), and who complete sign-up between 20 November 2024 and 30 June 2025 by entering a unique offer code at checkout and use a CommBank credit or debit card as their online bill payment method. To maintain the discounts available under this offer throughout the 12-month offer term, you must continue to meet the eligibility requirements of the Business Growth benefit set and to pay for your discounted More business nbn<sup>®</sup> plan, mobile SIM only plan, mobile broadband and/or business phone system with an eligible CommBank online bill payment method (see section 18).

The 12 months is a promotional period and commences from the day your eligible service is activated (**Promotional Period**). After this Promotional Period the cost of your plan will revert to the Recommend Retail Price (**RRP**) current at that time. The offer is available in connection with both month-to-month and 24-month contracts, but customers who sign up to a 24-month contract will only receive the offer for the first 12 months of their contract term.

If you sign up, More will be your service provider for your business nbn<sup>®</sup> plan, mobile SIM only plan, mobile broadband and/or business phone system and will handle all technical enquiries, complaints and servicing. The provision of your More service will be subject to More's standard terms of service and policies, available on the More website <u>here</u>.

This offer is subject to the full terms and conditions and eligibility criteria below:

- 1. The offer period commences on 20 November 2024 and ends at 11:59pm AEDT on 30 June 2025 (Offer Period).
- 2. This offer provides eligible CommBank Yello for Business customers that are part of the Business Growth benefit set (as outlined in section 8 and subject to section 17), with 50% off the RRP of the plan fees of a More business nbn® plan, mobile SIM only plan, mobile broadband and/or business phone system for 12 months (Discount Term) when you use an eligible CommBank online bill payment method and you are eligible to receive this offer as a CommBank Yello for Business customer under the eligibility requirements of the Business Growth benefit set. After this promotional period, the cost of your plan will revert to RRP current at that time.
- 3. The offer is valid for use with any More Business nbn® plans, mobile SIM only plan, mobile broadband and/or business phone system as advertised on the More Business website from time to time during the Offer Period. The tables below set out the monthly plan fees for each More Business nbn® plan, mobile SIM only plan, mobile broadband and/or business phone system after the discounts available with this offer have been applied. The Discount Term on your More Business nbn® plan, mobile SIM only plan, mobile broadband and/or business phone system commences from the day your eligible service is first activated and runs for 12 months (subject to section 18), provided you continue to meet the eligibility requirements of the Business Growth benefit set and to use an eligible payment method. The offer is a once-off discount to be applied monthly over a maximum period of 12 months (including where you are receiving the offer in connection with a 24-month contract).
- 4. If your premise is in the nbn<sup>®</sup> sky muster satellite region or you fall outside of the nbn<sup>®</sup> footprint this offer will not be available to you.
- 5. All discounts available with this offer apply to plan fees only and do not apply to the following:
  - a. any charges for hardware (such as modems or handsets) that are not included with your plan;
  - b. any nbn<sup>®</sup> New Development Fee charge or nbn<sup>®</sup> New Copper Pair charge. These are charges that are passed through from NBN Co;
  - any additional services, charges or usage outside of your base monthly plan fee, including any nonstandard calls or messages made via a mobile of business phone service that are charged on a pay-asyou-go basis; and
  - d. any mobile add-on data plans, international calling plans, international travel packs or other add-on plans that are available for purchase and use in conjunction with your base mobile plan.
- 6. If you take up a business nbn<sup>®</sup> or Business Phone System plan, under a 24-month contract, you will only be eligible to receive the offer during the first 12 months of your contract term. With a 24-month contract, you will



receive a modem and/or handset(s) (as applicable) at no additional cost. Supplied hardware is subject to change, see the More Business website for current information. If you cancel your service before the end of your 24-month contract, Early Termination Charges may apply. See the Critical Information Summary for your plan for applicable Early Termination Charges. More will provide you with a summary of the fees and charges payable by you at the time of cancellation.

- 7. This offer is also available on eligible no lock-in contract More business plans, and you are free to cancel this type of plan at any time without charges. However, cancelling your service within the first 12 months forfeits any remaining months of the Discount Term.
- 8. You may be eligible to receive this offer as a CommBank Yello for Business customer under the Business Growth benefit set if you meet each of the applicable eligibility criteria set out in the CommBank Yello for Business Terms and Conditions and your eligibility is not excluded by those terms. The CommBank Yello for Business Terms and Conditions and eligibility criteria may be subject to change. Please review the full CommBank Yello for Business Terms and Conditions <u>here</u>.
- 9. During the Offer Period, if you are or you become eligible to receive this offer, you should receive your unique offer code for the CommBank Yello Business Growth benefit set via the CommBank app. This unique offer code may be used to access other offers for discounted More services that are or may become available to you as a CommBank Yello for Business customer that is part of the Business Growth benefit set, subject to you meeting the eligibility criteria for each offer. If you change to another CommBank Yello for Business benefit set, you will be provided with a new unique offer code via the CommBank app which can be used to sign up to any remaining discounted services under offers available within that benefit set, subject to the limits outlined in section 11.
- To redeem your unique offer code, you must sign up through the More offer landing page <u>https://more.com.au/business/cba-yello-business-growth</u> using a CommBank credit or debit card as your online bill payment method.
- 11. All unique offer codes issued in connection with this offer are valid until 11:59pm AEDT on 30 June 2025, as long as you remain an eligible CommBank Yello Business Growth customer. Any offer codes not redeemed by that date will expire and will not be valid for use. Limit of one offer code per customer. A unique offer code may only be redeemed against one More account. Once a discounted service has been purchased using your unique offer code, that unique offer code will be unable to be used to access discounted services on other More accounts.
- 12. CommBank customers are only entitled to receive a discount on a maximum of 5 nbn® services and 10 mobile services per account under any CommBank Yello for Business offer. More business customers are entitled to receive a discount on a total of 500 nbn® services, 500 mobile services, 500 mobile broadband services and unlimited business phone systems per account (**Discount Cap**). This limit applies regardless of whether any services were added under this offer, or any other More CommBank offer that has been or may become available to you. There are no limits on discounts available on business phone system services or mobile broadband services (up to the Discount Cap) under a CommBank Yello for Business offer.
- 13. This offer cannot be transferred to another person, account or party.
- 14. This offer is not valid in conjunction with any other More offer or discount.
- 15. If you sign up for a business nbn<sup>®</sup> service under this offer and you relocate address within the first 12 months, the offer is transferable to your new address for the remaining portion of your Discount Term.
- 16. Any subsequent services added will receive the full Discount Term from the date of activation of each individual service. If you change to a different More Business plan during the Discount Term, you will continue to receive the offer on the new plan for the remaining portion of the Discount Term based on the RRP of your new plan current at that time (see table below).
- 17. If you cease to meet the eligibility criteria for the CommBank Yello Business Growth benefit set (as outlined in the CommBank Yello for Business Terms and Conditions) at any time while you are receiving a discount under this offer, this may result in you forfeiting any remaining portion of the Discount Term. Access to the offer may be revoked at any point after you cease to meet the eligibility criteria for the CommBank Yello Business Growth benefit set, with the cost of your plan reverting to the RRP current at that time.
- 18. You must check out using your CommBank credit or debit card as your online bill payment method to qualify for this offer. To maintain the offer you must continue to have a CommBank credit or debit card registered as your online bill payment method. Alternatively, after checkout you may change your online bill payment method to a



direct debit from a CommBank bank account and remain eligible for this offer. Any other payment method is ineligible under this offer and its use may result in you forfeiting the discount available under it.

- 19. If you change your online bill payment method to an ineligible payment method at any time during the Discount Term, you will forfeit the discount for any months that you pay with an ineligible payment method. Access to the offer will be revoked with effect from the month in which you change to an ineligible payment method, with the cost of your plan reverting to the RRP current at that time for so long as you use an ineligible payment method to pay for your applicable More business plan(s).
- 20. If you lose your discount under this offer in accordance with section 19 but then subsequently revert to an eligible payment method (as outlined in section 18), you will recommence receiving the offer for any remaining months available under the Discount Term from the date your eligible payment method is reinstated until the expiry of the Discount Term period. However, you will not receive an extension on the Discount Term for any months forfeited due to use of an ineligible payment method.
- 21. The RRP of More business plans may be changed at any time by giving 30 days written notice. The RRP will be the price shown on the More Business website for business services.
- 22. The discounted services that you receive under this offer must not be resold and are intended for use by the account holder only.
- 23. These offer terms and conditions must be read in conjunction with the <u>Critical Information Summary</u> for your plan. To the extent of any inconsistencies, these offer terms apply.
- 24. If you sign up, More will be your service provider for your More business plan(s) and will handle all technical enquiries, complaints and servicing.
- 25. The provision of your More business plan(s) is subject to More's standard terms of service and policies, which are available <u>here</u> on the More website.
- 26. CommBank reserves the right to withdraw, vary or substitute this offer at any time.

If you have any questions about how this offer may apply to you, please contact us on 1800 733 368.



## Schedule – Business plan fees with 50% discount for the first 12 months

Schedule 1: nbn<sup>®</sup> plan fees

| Plan  | Business<br>Fast   | Superfast~ | Ultrafast | Business<br>Superfast | Business<br>Ultrafast~ | Business<br>Ultrafast<br>Plus~ | Fixed<br>Wireless<br>Value Plus | Fixed<br>Wireless<br>Fast | Fixed<br>Wireless<br>Superfast |
|---|--|------------|-----------|-----------------------|------------------------|--------------------------------|---------------------------------|---------------------------|--------------------------------|
| nbn®<br>Speed<br>tier*  | 100/40   | 250/25     | 1000/50   | 250/100               | 500/200                | 1000/400                       | 100/20^                         | 250/8-20^                 | 400/<br>10-40^                 |
| Min.<br>monthly<br>charge for<br>first 12<br>months#                          | \$52.50  | \$60.00    | \$70.00   | \$75.00               | \$100.00               | \$125.00                       | \$46.00                         | \$48.00                   | \$57.50                        |
| Min.<br>monthly<br>charge<br>after first<br>12<br>months                      | \$105.00   | \$120.00   | \$140.00  | \$150.00              | \$200.00               | \$250.00                       | \$92.00                         | \$96.00                   | \$115.00                       |
| Min.<br>Charge<br>(24-mth<br>contract)<br>inc.<br>hardware<br>delivery<br>fee | \$1904.95  | \$2174.95  | \$2534.95 | \$2714.95             | \$3,614.95             | \$4514.95                      | \$1,670.95                      | \$2,742.95                | \$2,084.95                     |
| Additional<br>account<br>fees<br>applicable                                   | account<br>feesPaper Bill Fee: \$3.50 (available on request only)Late Payment Fee: \$10.00   |            |           |                       |                        |                                |                                 |                           |                                |
| Important   | This table sets out pricing and additional account fees applicable under this offer only. Please read in conjunction with the Business nbn <sup>®</sup> <u>Critical Information Summary</u> for your plan. |            |           |                       |                        |                                |                                 |                           |                                |

\* nbn<sup>®</sup> Speed Tier refers to the speed of the technology installed at your premises.

~ Ultrafast and Superfast plans are only available on HFC connection types. Business Superfast Plus and Business Ultrafast Plus are only available on FTTP connection types. Please ensure you use our website address-checking tool to establish if this plan is available to you. # Promotional pricing only available to eligible customers who use an eligible CommBank online bill payment method. If you cease to use an eligible CommBank online bill payment method, the minimum monthly charge set out in the current <u>More business nbn® CIS</u> will apply to your plan.

^Indicates the theoretical maximum attainable speed available (in mbps) for this plan. These speeds may be unattainable at your property. See Fixed Wireless Critical Information Summary for more information.



Schedule 2: Business phone system fees

|   | E  | 5 · · · · · · · · · · · · · · · · · · ·          | E              | <b>E</b> 1 <b>B</b> |  |
|---|--|--|----------------|---------------------|--|
| Plan  | Extension Plan   | Extension Plan                                   | Extension Plan | Extension Plan      |  |
|   |  | plus Standard                                    | plus Cordless  | plus Advanced       |  |
|   |  | Handset  | Handset        | Handset             |  |
| Min. monthly charge for first 12 months#                              | \$12.50  | \$17.50  | \$17.50        | \$20.00             |  |
| Min. monthly charge after first 12 months                             | \$25.00  | \$35.00  | \$35.00        | \$40.00             |  |
| Minimum Charge (24-month contract only) inc. hardware delivery charge | \$450.00   | \$644.95   | \$644.95       | \$734.95            |  |
|   | Paper Bill Fee: \$3.   | per Bill Fee: \$3.50 (available on request only) |                |                     |  |
| Additional account fees applicable                                    | Late Payment Fee: \$10.00  |  |                |                     |  |
| This table sets out pricing and additional account fees applicable up |  |  |                |                     |  |
| Important   | portant offer only. Please read in conjunction with the Business Phone System<br>Critical Information Summary for your plan. |  |                |                     |  |
|   |  |  |                |                     |  |

# Promotional pricing only available to eligible customers who use an eligible CommBank online bill payment method. If you cease to use an eligible CommBank online bill payment method, the minimum monthly charge set out in the current <u>More Business Phone System CIS</u> will apply to your plan.



## Schedule 3: Mobile plan fees

| Data allowance/month                           | 12GB   | 25GB                          | 32GB                               | 50GB                               | 80GB                               | 150GB                              |  |
|--|--|-------------------------------|------------------------------------|------------------------------------|------------------------------------|------------------------------------|--|
| Network Access                                 | 4G   | 4G                            | 5G**                               | 5G**                               | 5G**                               | 5G**                               |  |
| Plan download speed<br>caps^                   | Capped at<br>100 Mbps<br>(4G)  | Capped at<br>100 Mbps<br>(4G) | Capped at<br>100 Mbps<br>(4G & 5G) | Capped at<br>100 Mbps<br>(4G & 5G) | Capped at<br>100 Mbps<br>(4G & 5G) | Capped at<br>250 Mbps<br>(4G & 5G) |  |
| Minimum Monthly Charge<br>for first 12 months# | \$12.00  | \$15.00                       | \$18.00                            | \$21.00                            | \$25.00                            | \$32.00                            |  |
| Minimum Monthly Charge after first 12 months   | \$24.00  | \$30.00                       | \$36.00                            | \$42.00                            | \$50.00                            | \$64.00                            |  |
| Cost per GB of Data for<br>first 12 months     | \$1.00   | \$0.60                        | \$0.56                             | \$0.42                             | \$0.31                             | \$0.21                             |  |
| Cost per GB of Data after<br>first 12 months   | \$2.00   | \$1.20                        | \$1.13                             | \$0.84                             | \$0.63                             | \$0.43                             |  |
| Additional account fees<br>applicable          | Paper Bill Fee: \$3.50 (available on request only)<br>Late Payment Fee: \$10.00<br>Temporary suspension of service charge: \$10.00 per each whole or partial billing<br>period when the suspension is in place.<br>Physical SIM replacement charge: \$10.00<br>Physical SIM provisioning charge: \$10.00 |                               |                                    |                                    |                                    |                                    |  |
| Important                                      | This table sets out pricing and additional account fees applicable under this offer only. Please read in conjunction with the mobile <u>Critical Information Summary</u> for your plan.  |                               |                                    |                                    |                                    |                                    |  |

^ Speeds may vary due to factors such as location, device capabilities, distance from the base station, local conditions, concurrent users, hardware and software configuration and download/upload destination.

**\*\*** 5G network access requires a compatible mobile phone and is only available in selected areas.

# Promotional pricing only available to eligible customers who use an eligible CommBank online bill payment method. If you cease to use an eligible CommBank online bill payment method, the minimum monthly charge set out in the current <u>More mobile CIS</u> will apply to your plan.



## Schedule 4: Mobile broadband plan fees

|                                  | 10000   | 222.22                    | 10000              |  |  |  |
|----------------------------------|---|---------------------------|--------------------|--|--|--|
| Data allowance/month             | 100GB   | 200GB                     | 400GB              |  |  |  |
| Network Access                   | 5G**  | 5G**                      | 5G**               |  |  |  |
| Plan download speed caps^        | Capped at 100 Mbps  | Capped at 250 Mbps        | Capped at 250 Mbps |  |  |  |
| Plan download speed caps^        | (4G & 5G) (4G & 5G)   |                           | (4G & 5G)          |  |  |  |
| Minimum Monthly Charge for       |   |                           |                    |  |  |  |
| first 12 months#                 | \$20.00   | \$27.50                   | \$35.00            |  |  |  |
| Minimum Monthly Charge after     |   |                           |                    |  |  |  |
| first 12 months#                 | \$40.00   | \$55.00                   | \$70.00            |  |  |  |
| Cost per GB of Data for first 12 | \$0.20  | \$0.14                    | \$0.09             |  |  |  |
| months                           | J0.20   |                           | 20.0 <i>5</i>      |  |  |  |
| Cost per GB of Data after first  | \$0.40  | \$0.28                    | \$0.18             |  |  |  |
| 12 months                        | 90.10   | 90.20                     | <i>\$</i> 0.10     |  |  |  |
|                                  | Paper Bill Fee: \$3.50 (available on request only)  |                           |                    |  |  |  |
|                                  |   | Late Payment Fee: \$10.00 |                    |  |  |  |
| Additional account fees          | Temporary suspension of service charge: \$10.00 per each whole or partial billing period when the suspension is in place. |                           |                    |  |  |  |
| applicable                       |   |                           |                    |  |  |  |
|                                  | SIM replacement charge: \$10.00   |                           |                    |  |  |  |
|                                  | SIM provisioning charge: \$10.00  |                           |                    |  |  |  |
|                                  | This table sets out pricing and additional account fees applicable under  |                           |                    |  |  |  |
| Important                        | this offer only. Please read in conjunction with the mobile broadband   |                           |                    |  |  |  |
|                                  | Critical Information Summary for your plan.   |                           |                    |  |  |  |
|                                  |   |                           |                    |  |  |  |

^ Speeds may vary due to factors such as location, device capabilities, distance from the base station, local conditions, concurrent users, hardware and software configuration and download/upload destination.

\*\*5G network access requires a compatible mobile phone and is only available in selected areas.

# Promotional pricing only available to eligible customers who use an eligible CommBank online bill payment method. If you cease to use an eligible CommBank online bill payment method, the minimum monthly charge set out in the current More mobile broadband CIS will apply to your plan.