

\$20 off mobile plan fees for 6 months – O-Week Offer

Data allowance/month	12GB	25GB	32GB	50GB	80GB	150GB
Network Access	4G	5G*	5G*	5G*	5G*	5G*
Plan download speeds caps^	Capped at 100Mbps (4G)	Capped at 150 Mbps (4G & 5G)	Capped at 250Mbps (4G & 5G)			
\$20 off RRP - Minimum Monthly Charge for first 6 months#	\$4.00	\$12.00	\$16.00	\$22.00	\$30.00	\$44.00
Minimum Monthly Charge after first 6 months#	\$24.00	\$32.00	\$36.00	\$42.00	\$50.00	\$64.00
Cost per GB of Data for first 6 months	\$0.33	\$0.48	\$0.50	\$0.44	\$0.38	\$0.29
Cost per GB of Data after first 6 months	\$2.00	\$1.20	\$1.13	\$0.84	\$0.63	\$0.43
Additional account fees applicable	Paper Bill Fee: \$3.50 (available on request only) Late Payment Fee: \$10.00 Temporary suspension of service charge: \$10.00 per each whole or partial billing period when the suspension is in place. Physical SIM replacement charge: \$10.00 Physical SIM provisioning charge: A \$10.00 fee applies if you do not activate your service within 2 months after your SIM was posted.					
IMPORTANT	This table sets out pricing and additional account fees applicable under this offer only. Please read in conjunction with the residential mobile Critical Information Summary for your plan.					

[^] Speeds may vary due to factors such as location, device capabilities, distance from the base station, local conditions, concurrent users, hardware and software configuration and download/upload destination.

The offer of a \$20 discount off the Recommended Retail Price (RRP) of a More mobile plan for 6 months is for eligible customers who complete sign-up between 10 February 2025 until 11:59pm AEST on 28 February 2025 by signing up through a More Kiosk Agent at a More O-Week stand using a CommBank credit or debit card as your online bill payment method. CommBank customers are only entitled to receive a CommBank discount on a maximum of 5 mobile services per More account (whether under this offer or any other More mobile offer that has been or may become available to you). To maintain the discount available under this offer, you must continue to pay for your discounted More mobile plan with an eligible CommBank online bill payment method (see section 13).

The 6 months is a promotional period and commences from the day each mobile service signed up under this offer is activated (**Promotional Period**). After this Promotional Period the cost of your plan will revert to the Recommended Retail Price (**RRP**) current at that time. The RRPs of More mobile plans are available on the More website and are subject to change in accordance with More's terms of service.

If you sign up, More will be your service provider for your mobile service and will handle all technical enquiries, complaints and servicing. The provision of your More service will be subject to More's standard terms of service and policies, available on the More website here.

The offer is subject the full terms and conditions and eligibility criteria below:

- 1. The offer provides eligible More mobile customers with a discount of \$20 off the RRP of an mobile plan for 6 months and is valid from 10 February 2025 until 11:59pm AEST on 28 February 2025 (**Offer Period**).
- 1. The offer is only available to customers who meet the following eligibility criteria (Eligible Customers):

[#] Promotional pricing only available to eligible customers who sign up via a More kiosk agent during the Offer Period. At the end of the minimum monthly charge set out in the current More mobile CIS will apply to your mobile plan.

^{* 5}G network access requires a compatible mobile phone and is only available in selected areas



- a. You must complete sign-up in person through a More Kiosk Agent at a More O-Week stand during the Promotional Period and use a CommBank credit or debit card;
- b. You must not have exceed the cap on CommBank discounted mobile services (as set out in section 7); and
- c. You must continue to use an eligible CommBank online bill payment method (see section 13) to maintain the discounts available under this offer.
- 2. The offer of \$20 off your More mobile plan RRP will commence from the day that each mobile service signed up under this offer is activated and will run for 6 months. This is a once-off discount to be applied monthly over a period of 6 months (unless you cancel your service or cease to be an Eligible Customer before the end of the Promotional Period).
- 3. After the Promotional Period ends, the cost of your plan will revert to the RRP current at that time.
- 4. The table above sets out the monthly plan fees for each More mobile plan after the discounts available with this offer have been applied.
- 5. Once you sign up to More under this offer, you will have 30 days to activate your service. Failure to activate your service within 30 days will forfeit the offer and the cost of your plan will revert to the RRP current at that time.
- 6. All discounts available under this offer apply to mobile plan fees only and do not apply to the following:
 - a. Any additional services, charges or usage outside of your base monthly mobile plan fee, including any non-standard calls or messages that are charged on a pay-as-you-go basis;
 - b. Any add-on data plans, international calling plans, international travel packs or other add-on plans that are available for purchase and use in conjunction with your base mobile plan; and
 - c. Charges for any mobile handset that you purchase separately from us.
- 7. CommBank customers are only entitled to receive a CommBank discount on a maximum of 5 mobile services per More account. This limit applies regardless of whether you added any services under this More offer, or any other More mobile offer that has been or may become available to you.
- 8. Subject to clause 7, Eligible Customers can add additional discounted mobile services to their account during the Promotional Period. Any additional mobile services subsequently added during the Promotional Period will also receive the \$20/mth off RRP for 6 months, subject to these terms and conditions.
- 9. The Promotional Period for any subsequent mobile services validly added to an account under this offer will begin from the day each additional mobile service is activated.
- 10. This offer is offered on a month-to-month contract. You are free to cancel at any time without charges. However, cancelling your service forfeits any remaining discounted months.
- 11. If you sign up to a More mobile plan under this offer and subsequently cancel your service, you will not be eligible to receive the offer again.
- 12. This offer cannot be transferred to another person or party.
- 13. You must checkout using your CommBank credit or debit card as your online bill payment method to qualify for this offer. To maintain the offer, you must continue to have a CommBank credit or debit card registered as your online bill payment method. Alternatively, after checkout you may change your online bill payment method to a direct debit from a CommBank bank account and remain eligible for this offer. Any other payment method is ineligible under this offer and its use may result in you forfeiting the discount available under it.
- 14. If you change your online bill payment method to an ineligible payment method at any time during the Promotional Period, you will forfeit the discount for any months that you pay with an ineligible payment method. Access to the offer will be revoked with effect from the month in which you change to an ineligible payment method, with the cost of your plan reverting to the RRP current at that time for so long as you use an ineligible payment method to pay for your applicable More mobile plan.
- 15. If you lose your discount under this offer in accordance with section 14 but then subsequently revert to an eligible payment method (as outlined in section 13), you will recommence receiving any remaining discounted months available from the date your eligible payment method is reinstated until the expiry of the Promotional Period. However, you will not receive an extension on the Promotional Period for any months forfeited due to use of an ineligible payment method.
- 16. This offer is not valid in conjunction with any other mobile offer or discount.
- 17. The RRP may be changed at any time by giving 30 days written notice. The RRP will be the price shown on the More website for personal More mobile services.
- 18. More mobile services obtained under this offer must not be resold and are intended for use by the account holder only.



- 19. These offer terms and conditions must be read in conjunction with the mobile Critical Information Summary. To the extent of any inconsistencies, these offer terms apply.
- 20. More reserves the right to withdraw, vary, or substitute this offer at any time.

If you have any questions about how this offer may apply to you, please contact us on 1800 733 368.

