

# 30% off nbn<sup>®</sup> plan fees for 12 months

## Terms & Conditions

Plan	Value	Value Plus	Fast	Fast Plus	Superfast	Ultrafast	Fixed Wireless Plus
nbn <sup>®</sup> speed tier*	25/10	50/20	100/20	100/40	250/25	1000/50	75/10 <sup>^</sup>
Minimum Monthly Charge for first 12 months#	\$53.20	\$64.40	\$67.20	\$70.00	\$80.50	\$94.50	\$64.40
Minimum Monthly Charge after first 12 months#	\$68.40	\$82.80	\$86.40	\$90.00	\$103.50	\$121.50	\$82.80
Additional account fees applicable	Paper Bill Fee: \$3.50 (available on request only) Late Payment Fee: \$10.00						
<b>IMPORTANT</b>	This table sets out pricing and additional account fees applicable under this offer only. Please read in conjunction with the nbn <sup>®</sup> or Fixed Wireless <a href="#">Critical Information Summary</a> for your plan.						

\* nbn<sup>®</sup> Speed Tier refers to the speed of the technology installed at your premises. These speeds are not necessarily equivalent to the download/upload speeds you will achieve in practice, which may be slower due to a range of factors. See nbn<sup>®</sup> [Critical Information Summary](#) for your plan for more information.

# Promotional pricing only available to eligible customers who use an eligible CommBank online bill payment method and is subject to the terms and conditions outlined below. If you cease to use an eligible CommBank online bill payment method, the min. monthly charge set out in the current [More nbn<sup>®</sup> CIS](#) will apply to your plan.

<sup>^</sup> 75/10 indicates the theoretical maximum attainable speed available for Fixed Wireless Plus plan. These speeds may be unattainable at your property. See Fixed Wireless [Critical Information Summary](#) for more information.

The offer of 30% off a More nbn<sup>®</sup> plan for 12 months is for customers who complete the sign up using their CommBank credit or debit card as your online bill payment method by 30 June 2024. To maintain the discounts available under this offer, you must continue to pay for your discounted More nbn<sup>®</sup> plan with an eligible CommBank online bill payment method (see section 13). This offer is only available to customers who have activated the offer via the More website. This can be done by visiting from a dedicated offer landing page or by activating the CommBank customer toggle on the nbn<sup>®</sup> plans page.

The 12 months is a promotional period and commences from the day that your nbn<sup>®</sup> service is activated (**Promotional Period**). After this Promotional Period the cost of your plan will revert to the Recommended Retail Price (**RRP**) current at that time, subject to an ongoing monthly discount of 10% off the RRP of your plan (**Ongoing Discount**) as long as you use a CommBank debit or credit card as your online bill payment method. The RRP of More nbn<sup>®</sup> plans are subject to change in accordance with More's terms of service.

If you sign up, More will be your service provider for your nbn<sup>®</sup> and will handle all technical enquiries, complaints and servicing. This offer is subject to the full terms and conditions and eligibility criteria below:

1. The offer of 30% off a More nbn<sup>®</sup> plan is valid for the first 12 months of the service on all More personal nbn<sup>®</sup> plans, as advertised on the More website from time to time during the offer period. The table above sets out the monthly plan fees for each More nbn<sup>®</sup> plan after the discounts available with this offer have been applied.
2. This offer is a once-off annual discount to be applied on a monthly basis over a period of 12 months.
3. If your premise is in the nbn<sup>®</sup> sky muster satellite region or you fall outside of the nbn<sup>®</sup> footprint this offer will not be available to you.

4. The offer of 30% off a More nbn<sup>®</sup> plan will commence from the day that your nbn<sup>®</sup> service is activated on the nbn<sup>®</sup> network and will run for 12 months (**First Year Discount**).
5. After the Promotional Period ends, the cost of your plan will revert to the RRP current at that time, subject to an ongoing monthly discount of 10% off the RRP of your plan as long as you use an eligible CommBank online bill payment method (see section 13).
6. All discounts available with this offer apply to plan fees only and do not apply to the following:
  - a. Any modem charges, if you choose to purchase a modem rather than bring your own (BYO), you will be charged for the cost of the modem, at time of application. Modems supplied by More are unlocked and capable of working with another nbn<sup>®</sup> service provider.
  - b. Any nbn<sup>®</sup> New Development Fee charge or nbn<sup>®</sup> New Copper Pair charge. These are charges that are passed through from nbn<sup>®</sup>; and
  - c. Any additional services/charges/usage outside the base monthly internet plan fee.
7. This offer is only available to new customers that are connecting to an eligible More nbn<sup>®</sup> service for the first time. It is not available to customers with an existing More nbn<sup>®</sup> service or who have previously had a More nbn<sup>®</sup> service.
8. This offer is offered on a no fixed term contract. You are free to cancel at any time without charges. However, cancelling your service within the first 12 months forfeits any remaining months of the First Year Discount. Cancelling your service after the first 12 months forfeits the Ongoing Discount.
9. This offer cannot be transferred to another person or party.
10. This offer is not valid in conjunction with any other offer or discount.
11. Should you relocate address within the first 12 months, the offer is transferable to your new address for the remaining portion of the Promotional Period.
12. If you change to a different More nbn<sup>®</sup> plan during the 12-month offer period, you will continue to receive the offer on the new plan for the remaining portion of the 12-month term based on the RRP of your new plan (see table above).
13. You must checkout using your CommBank credit or debit card as your online bill payment method to qualify for this offer. To maintain the offer, you must continue to have a CommBank credit or debit card registered as your online bill payment method. Alternatively, after checkout you may change your online bill payment method to a direct debit from a CommBank bank account and remain eligible for this offer. Any other payment method is ineligible under this offer and its use may result in you forfeiting the discount available under it.
14. If you change your online bill payment method to an ineligible payment method at any time during the Promotional Period, you will forfeit the discount for any months that you pay with an ineligible payment method. Access to the offer will be revoked with effect from the month in which you change to an ineligible payment method, with the cost of your plan reverting to the RRP current at that time for so long as you use an ineligible payment method to pay for your applicable More nbn<sup>®</sup> plan.
15. If you lose your discount under this offer in accordance with section 14 but then subsequently revert to an eligible payment method (as outlined in section 13), you will recommence receiving any remaining discounted months available from the date your eligible payment method is reinstated until the expiry of the Promotional Period. However, you will not receive an extension on the Promotional Period for any months forfeited due to use of an ineligible payment method.
16. If you change your online bill payment method to an ineligible payment method at any time after your Promotional Period, you will forfeit the Ongoing Discount in entirety. Access to the offer will be revoked with effect from the following month, with the cost of your plan reverting to the RRP current at that time.
17. This offer will apply to a maximum of 2 nbn<sup>®</sup> services per account.

18. CommBank customers are only entitled to receive a CommBank discount on a maximum of 2 nbn<sup>®</sup> services per More account. This limit applies regardless of whether you added any services under this More offer, or any other More nbn<sup>®</sup> offer that has been or may become available to you.
  19. If you added an additional service before 5/08/23, the subsequent service (to a maximum of 1 additional service per account) will receive any remaining portion of the 12 months from initial activation of your first nbn<sup>®</sup> service and the Ongoing Discount subject to requirements outlined in section 5.
  20. If you add an additional service from 5/08/23, the subsequent service (to a maximum of 1 additional service per account) will receive the full First Year Discount from the date of the subsequent service's activation and the Ongoing Discount subject to requirements outlined in section 5.
  21. The RRP may be changed at any time by giving 30 days written notice. The RRP will be the price shown on the More website for personal nbn<sup>®</sup> services.
  22. The discounted nbn<sup>®</sup> services must not be resold and are intended for use by the account holder only.
  23. These offer terms and conditions must be read in conjunction with the nbn<sup>®</sup> [Critical Information Summary](#). To the extent of any inconsistencies, these offer terms apply.
  24. If you sign up, More will be your service provider for your nbn<sup>®</sup> and will handle all technical enquiries, complaints and servicing.
  25. The provision of your nbn<sup>®</sup> service will be subject to More's standard terms of service and policies, which are available [here](#) on the More website.
  26. CommBank reserves the right to withdraw or substitute this offer at any time.
- If you have any questions about how this offer may apply to you, please contact us on 1800 733 368.